



J&S Construction
Customer Evaluation Form
March 13, 2018

Project Name: **Round Lick Baptist Church**

Project Number: **17-000844**

1. Please rate J&S Construction's performance on this project in the following areas:

	Delighted	Pleased	Satisfied	Disappointed	
Quality of Workmanship	4___	3___	2___	1___	N/A___
Communications	4___	3___	2___	1___	N/A___
Scheduling	4___	3___	2___	1___	N/A___
Job Site Appearance	4___	3___	2___	1___	N/A___
Project Design	4___	3___	2___	1___	N/A___
Attention Given to Your Project	4___	3___	2___	1___	N/A___
Responsiveness of Project Managers	4___	3___	2___	1___	N/A___
Responsiveness of Field Supervisors	4___	3___	2___	1___	N/A___
Responsiveness of Salesman	4___	3___	2___	1___	N/A___
Performance of Field Crews	4___	3___	2___	1___	N/A___
Project Price	4___	3___	2___	1___	N/A___

2. Of the following, which best describes your **overall** impression of J&S Construction's performance on this project: ___ **Delighted** ___ **Pleased** ___ **Satisfied** ___ **Disappointed**

3. Would you use J&S Construction for future projects?
___ Definitely ___ Probably ___ Probably Not ___ Definitely Not

4. Was your project completed within the required time?
___ Yes ___ No

5. Which of the following items are most important to you in choosing a contractor?
Please rank from 1 to 7 (1 being most important):

___ Experience ___ Price ___ Design Capabilities
___ Ability to Meet Schedule ___ Quality ___ Reputation ___ Other

6. When you think about the entire process of this project, is there any particular instance, person or situation that you recall being either positive or negative? _____

7. If you have used other construction companies in the past, how does J&S Construction compare? _____

8. Could you offer any ideas on how we could improve our level of service to our clients? _____

If you have any additional comments, please use the back of this page.

Signature (optional): _____