



J&S Construction
Customer Evaluation Form
May 17, 2022

Project Name: **Columbia VA (Interior Buildout) – Columbia, TN**

Project Number: **21-000428**

1. Please rate J&S Construction's performance on this project in the following areas:

	Delighted	Pleased	Satisfied	Disappointed	
Quality of Workmanship	4X	3	2	1	N/A
Communications	4X	3	2	1	N/A
Scheduling	4X	3	2	1	N/A
Job Site Appearance	4X	3	2	1	N/A
Project Design	4	3	2	1	N/AX
Attention Given to Your Project	4X	3	2	1	N/A
Responsiveness of Project Managers	4X	3	2	1	N/A
Responsiveness of Field Supervisors	4X	3	2	1	N/A
Responsiveness of Salesman	4	3	2	1	N/AX
Performance of Field Crews	4X	3	2	1	N/A
Project Price	4	3X	2	1	N/A

2. Of the following, which best describes your **overall** impression of J&S Construction's performance on this project: **Delighted** **Pleased** **Satisfied** **Disappointed**

3. Would you use J&S Construction for future projects?
 Definitely **Probably** **Probably Not** **Definitely Not**

4. Was your project completed within the required time? Yes No

5. What is the most important factor to you when choosing a contractor? Integrity of the management team.

6. When you think about the entire process of this project, is there any particular instance, person or situation that you recall being either positive or negative? Hap Salyer was extremely helpfulnicknamed him the Stealth Meister...could do anything and you wouldnt even know he was working on it. Matt Davenport - excellent communications.

7. If you have used other construction companies in the past, how does J&S Construction compare? We have had excellent experiences by choosing GC's that have solid Christian beliefs.

8. Could you offer any ideas on how we could improve our level of service to our clients? _____

9. May we publicize your response in future company publications? Yes No

If you have any additional comments, please use the back of this page.

Signature (optional): 