

**J&S Construction**  
**Customer Evaluation Form**  
 September 12, 2016

Project Name: **Cedar Grove Baptist Church**

Project Number: **15-000698**

1. Please rate J&S Construction's performance on this project in the following areas:

	Delighted	Pleased	Satisfied	Disappointed	
Quality of Workmanship	4	3	2	1	N/A
Communications	4	3	2	1	N/A
Scheduling	4	3	2	1	N/A
Job Site Appearance	4	3	2	1	N/A
Project Design	4	3	2	1	N/A
Attention Given to Your Project	4	3	2	1	N/A
Responsiveness of Project Managers	4	3	2	1	N/A
Responsiveness of Field Supervisors	4	3	2	1	N/A
Responsiveness of Salesman	4	3	2	1	N/A
Performance of Field Crews	4	3	2	1	N/A
Project Price	4	3	2	1	N/A

2. Of the following, which best describes your overall impression of J&S Construction's performance on this project:  Delighted    \_\_\_ Pleased    \_\_\_ Satisfied    \_\_\_ Disappointed

3. Would you use J&S Construction for future projects?  
 Definitely    \_\_\_ Probably    \_\_\_ Probably Not    \_\_\_ Definitely Not

4. Was your project completed within the required time?  
 Yes    \_\_\_ No    *Before Required Time!*

5. Which of the following items are most important to you in choosing a contractor?  
 Please rank from 1 to 7 (1 being most important):  
 Experience    \_\_\_ Price    \_\_\_ Design Capabilities  
 \_\_\_ Ability to Meet Schedule    \_\_\_ Quality    \_\_\_ Reputation    \_\_\_ Other

6. When you think about the entire process of this project, is there any particular instance, person or situation that you recall being either positive or negative?  
*Great Caring Staff. Great to work with - Ryan, Ben, Matt.*

7. If you have used other construction companies in the past, how does J&S Construction compare?  
*N/A*

8. Could you offer any ideas on how we could improve our level of service to our clients?  
*NO! Ryan Ben and Matt were great to work with - Their Honesty and character second to none. I appreciated their guidance through a difficult time. Tell the guys, I said Hello.*

If you have any additional comments, please use the back of this page.  
 Signature (optional): *Bob Boyd*