

Ron Gardner  
J&S Construction  
Cookeville TN

October 19th 2015

Dear Ron,

Well, what can we say?

We have been living in our new home that you and your team constructed, (or should I say, lovingly built!) for some 5 months now and we could not be more happy!

Frankly, having never entered into one of these types of projects, we were daunted and intimidated with the task of building our dream home. And maybe more importantly, handing that dream over to someone else with all the money that it would take to make, and ask them to do it. But, you did.

From the beginning til the end, the process was nothing other than brilliant. You all were so very professional and personable. However, with people on the job like yourself or Danny Hatfield, it was hard for us to not have the utmost confidence. Our dreams or visions of what we wanted, became your commands, but more importantly our reality.

Never was there a time that you were upset with our requests of changes or fixing what needed to be fixed. Never, was there a time where we felt we could not discuss anything that needed to be discussed. Communication was excellent!

From the concept of design with Phil Adams to the final key handing over with you and your team, it was truly our pleasure.

Could we ever recommend you guys to do the job for us again? Absolutely. Would we do it with you guys again? Absolutely!

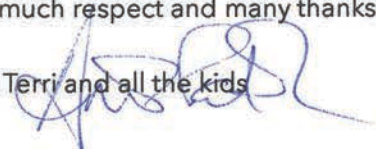
Thank you, thank you, thank you. Thank you for the experience of a lifetime that is our dream home and it has lived up to that all the way through.

There is a reason we ended up calling you Uncle Ron, Uncle Phil and cousin Danny!

Thanks again,

With much respect and many thanks.

Tony, Terri and all the kids

A handwritten signature in blue ink, appearing to be 'Tony, Terri and all the kids', written over the typed name.