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April 26, 2010

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Mr. Jack Stites  
J&S Construction Company, Inc.  
1843 Foreman Drive  
Cookeville, TN 38501

RE: Project No. 101986 – Construction of New Conference Center

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Lee M. Bass  
Chairman-Emeritus  
Fort Worth

Carter P. Smith  
Executive Director

Dear Mr. Stites:

I just wanted to take this opportunity to express my sincere appreciation for the job that J&S recently completed on the Kerr Wildlife Management Area, Kerr County, Texas. As we all know, J&S was hired to finish construction of the building after the previous company failed to meet their contractual obligations to Texas Parks and Wildlife Department. Once the decision was made to hire another contractor, I feared the transition would be difficult and the result unsatisfactory – this was certainly not the case.

From the time J&S came on site until the final inspection, I personally could not have been more pleased with the workmanship, quality, and character of you, your company and staff. I was impressed with your company's willingness to always please the customer. **They immediately began to address issues not because they had to, but because it was the right thing to do.** Throughout construction, those of us on site were able to address day-to-day issues in a professional and courteous manner. Many potential problems were alleviated due to the productive relationship we enjoyed with your staff. Your foreman Mr. Jimmy Smith, was especially helpful and a pleasure to work with and I did want to take this opportunity to inform you of his exemplary leadership. As a supervisor myself, I understand the importance of trustworthy, hard-working employees and I assure you that Mr. Smith exemplifies such qualities.

We are currently enjoying the use of our new conference center and have held many meetings since completion. Everyone has been very impressed with facilities and we are receiving many requests for future meetings from other Divisions, governmental agencies and civic organizations. The finished product has certainly exceeded all our expectations.

Sincerely

Donnie Frels  
Texas Parks and Wildlife Department  
Project Leader and Area Manager  
Kerr Wildlife Management Area  
Hunt, TX 78024  
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